

OAA Communicator

Other Agency Accounts Unit (OAA) is the state's collection unit ([ORS 293.250](#))

Ring in the New Year with Offsets

Do not hesitate any longer! We invite you to take advantage of our refund offset service. The 2011 tax season is around the corner, so why not send us your liquidated and delinquent debt? Do not pass up this opportunity to offset debtors' refunds to pay toward liabilities owed to your agency.

If you submit your liabilities by January 2012, your agency will benefit from the entire tax season. Here is why:

- Liabilities receive refund offsets on a first come first serve basis. Therefore, the sooner we get them the better for you.
- February and March collections from refund offsets outweigh all other months.
- Watching the offset trend of the last couple of years, we expect the numbers to increase for 2012.

OAA's refund offset only service can be utilized by State Agencies even on debts that are also assigned to Private Collection Firms.

Hey, Did You Know?

Diligence, hard work and patience won out. We collected payment in full on a debt totaling roughly \$35,000. We also received payment in full on an \$11,000 debt, using the garnishment process. Another hard working agent brought in a \$1,500 credit card phone payment. Extremely large payoffs always get an agent's heart racing; however, payment in full on smaller accounts is also gratifying.

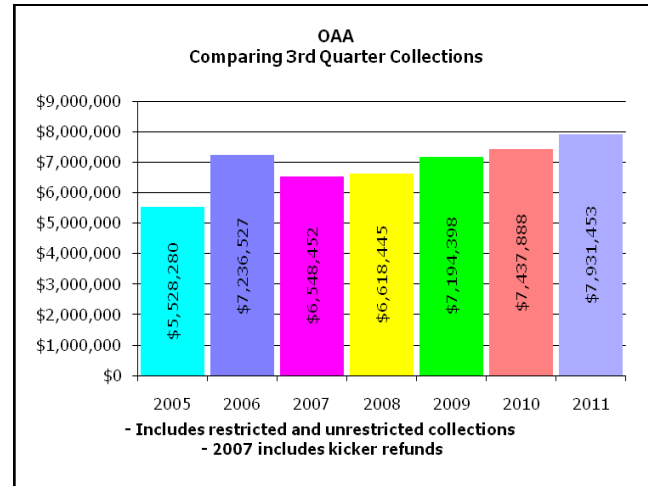
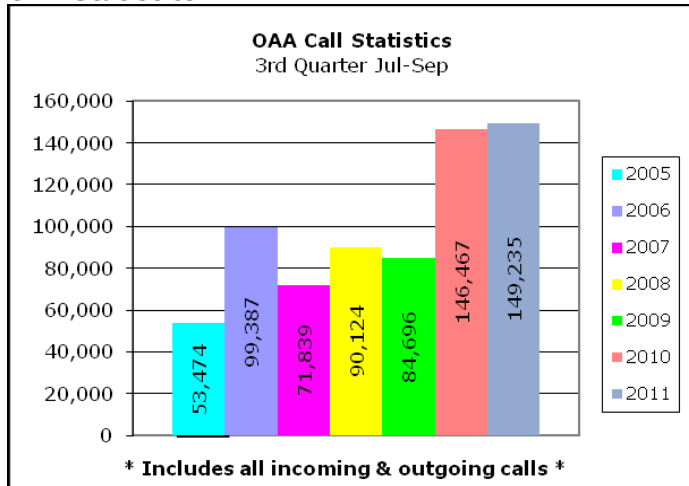
'Tis the season... in OAA we're hearing about debtors receiving monetary gifts from relatives and friends and then applying them towards their debts. What a great idea!

Send questions regarding OAA and our collection activity, to the following email box: oa.communicator@dor.state.or.us
Questions and answers will be shared in the next issue.

No Rebate This Year

The Department of Revenue, Other Agency Accounts Unit, was created to help collect moneys owed to agencies within the State of Oregon. Part of the money we collect is our collection fee. This fee is used to fund our administration costs. Sometimes the fees collected are over the amount needed for our costs and results in a surplus. Whenever this surplus occurs, we rebate it to the agencies that we serve. This year a rebate will not be sent back to our client agencies.

OAA Statistics



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Contributors

Michelle Conard, Richard Ernst, Jan Jackman, Sarah Keeney



OAA Contacts

Mailing Address

Oregon Department of Revenue
Other Agency Accounts
PO Box 14725
Salem OR 97309-5018

Street Address

955 Center St NE, Salem, OR

General Contact Information

Email: oa.help@dor.state.or.us

Spanish email: OAASpan@dor.state.or.us

Phone: 503-945-8199

Toll Free: 877-222-2346

Fax: 503-947-2050

TTY: 800-886-7204

Website:

<http://www.oregon.gov/DOR/OAA/index.shtml>

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Email: oa.communicator@dor.state.or.us

Service Agreements

Email: janice.k.jackman@dor.state.or.us

Phone: 503-947-2074 (Jan)

Program Questions

Renee Royston - Program Manager

Email: renee.royston@dor.state.or.us

Phone: 503-945-8135

Refund Offset or Full Collection Account Assignments

Email: nikki.bennett@dor.state.or.us

Phone: 503-945-8771 (Nikki)

Account Resolution

Email: oa.accounttech3@dor.state.or.us

503-779-8240 (Dorothy)

503-779-8215 (Stella)

Business Liabilities

University Judgments

Liability Disputes

Email: OAARA2@dor.state.or.us

Phone: 503-945-8195 (Danette)

Phone: 503-945-8198 (Kari)

Support

Email: OAASupport@dor.state.or.us