

| 2009-11 Oregon State Data Center Rates     |   |   |                                |                 |  |  |
|--|---|---|--------------------------------|-----------------|--|--|
| Item                                       | Billable Unit                           | Approved Rates for July 1, 2009 (Adopted 8/24/2009) | Adopted Rates for July 1, 2010 | % of change +/- | Methodology Summary for 2009-11<br>Changes affecting rates from the 8/24/2009 rate model to the adopted 6/28/2010 rate model are listed below.   | Forecast Assumptions   |
| <b>Computing</b>                           |   |   |                                |                 |  |  |
| <b>Mainframe</b>                           |   |   |                                |                 |  |  |
| Mainframe Hosting                          | Per CPU Minute, per day                 | \$68.92   | \$61.00                        | -11.5%          | Methodology remains the same. Software costs part of base.   | Counts are based on 16-month average from November 2008 through February 2010.   |
| <b>Midrange</b>                            |   |   |                                |                 |  |  |
| Midrange Hosting - Option 1                | Per number allocated units per customer | \$571.28  | \$571.00                       | 0.0%            | Slight change in methodology from a factor of 10 to 15 for pSeries CPU factor. Using July 1, 2010 locked counts for first 12 months of the biennium. SDC will monitor capacity on a monthly basis.<br>Software specific to customer will be charged back monthly.                                  | Locked counts will continue to be used for base. Usage projections updated as of June 2010. See methodology document for customer usage assumptions.                     |
| <b>Distributed Systems</b>                 |   |   |                                |                 |  |  |
| Server Hosting-(Standalone/Local) In House | Per Box, Per Month                      | \$604.43  | \$520.00                       | -14.0%          | Continue current methodology with updated counts. Billings are based on actual counts taken monthly. Software specific to customer charged back monthly.<br>Servers that support various functions of SDC domains will be charged back to those domains.   | DHS, DAS, DOR, DCBS, DOE, and ODOT forecasts are based on May 2010 counts plus future known requests. All other agencies are an average of July through February counts. |
| Server Hosting-Remote                      | Per Box, Per Month                      | \$499.78  | \$430.00                       | -14.0%          | Establishes per remote server per month rate. Billings are based on actual counts taken monthly. Software specific to customer charged back monthly.   | Forecast based on February 2010 counts except for DHS and DCBS. DHS has 119 servers added for 10 months. DCBS remote servers count are based on May 2010 data.           |
| <b>Disk and Tape Data Storage</b>          |   |   |                                |                 |  |  |
| Storage - Tier 1 (Disk)                    | GB per Month                            | \$0.80  | \$0.56                         | -30.3%          | Charges based on amount allocated for customer on Tier 1 Storage. Billings are based on actual monthly counts.   | Counts are based on 8-month average from July 2009 through February 2010.  |
| Storage - Tier 2 (Disk)                    | GB per Month                            | \$0.51  | \$0.36                         | -30.4%          | Charges based on amount allocated for customer on Tier 2 Storage. Local Storage for Distributed Systems, iSeries and pSeries will be charged at Tier 2 rate. Billings are based on actual monthly counts.<br>Storage units to exclude SDC overhead storage.  | Counts are based on February 2010 counts plus 79% increase plus 30% annual increase for FY 2011, except for DHS. DHS forecasted 40 Tb as of December 2010.               |
| Storage - Tier 3 (Disk)                    | GB per Month                            | \$0.22  | \$0.15                         | -30.9%          | Charges based on amount allocated for customer on Tier 3 Storage. Count for rate based on March 2009 averages. Billings are based on actual monthly counts.<br>Storage units to exclude SDC overhead storage.  | Counts are based on February 2010 counts plus 65% increase plus 30% annual increase for FY 2011.   |
| Storage - Tape - Tier 4 (On Site)          | GB per Month                            | \$0.18  | \$0.13                         | -29.4%          | Charges based on amount used by customer, stored on site. Count for rate based on March 2009 averages. Billings are based on actual monthly counts.  | Counts are based on February 2010 counts plus 3% increase for February - June growth plus 8.5% annual increase for FY 2011.  |
| Storage - Tape - Tier 5 (Off Site)         | GB per Month                            | \$0.40  | \$0.28                         | -30.3%          | Charges based on amount used by customer, stored off site. Count for rate based on March 2009 averages. Billings are based on actual monthly counts.<br>Mainframe and iSeries tape stored off-site will not be billed until capacity information can be collected and customer ownership verified. | Counts are based on February 2010 counts plus 1.4% increase for February - June growth plus 4% annual increase for FY 2011.  |

| 2009-11 Oregon State Data Center Rates            |                               |   |  |                 |  |  |
|---|-------------------------------|---|--|-----------------|--|--|
| Item  | Billable Unit                 | Approved Rates for July 1, 2009 (Adopted 8/24/2009) | Adopted Rates for July 1, 2010             | % of change +/- | Methodology Summary for 2009-11<br>Changes affecting rates from the 8/24/2009 rate model to the adopted 6/28/2010 rate model are listed below.   | Forecast Assumptions   |
| <b>Secure Network</b>                             |                               |   |  |                 |  |  |
| <b>LAN Charges</b>                                |                               |   |  |                 |  |  |
| LAN Charges                                       | Per Active Used Port per site | \$8.10  | \$8.10                                     | 0.0%            | Methodology based on "per Active Port" (i.e., Connected, in use) basis. Counts taken annually because of inability to accurately collect monthly data in networks from non-standard network equipment. | Updated counts are based on June 2010.   |
| DSL LAN   | Per Site, Per Month           |   | \$8.10                                     | n/a             | This is a service where the customer installs a DSL modem that points to the SDC DSL host.   |  |
| <b>VPN Services</b>                               |                               |   |  |                 |  |  |
| Site-to-Site VPN                                  | Per Site, Per Month           | \$255.39  | \$256.00                                   | 0.2%            | Methodology per VPN service per customer. Counts are refreshed annually.   | Updated counts are based on June 2010. No changes were noted since last measurement. |
| <b>Core and Remote Combined Bandwidth Charges</b> |                               |   |  |                 |  |  |
| 9.6 Kb  | Per Month                     | \$92.75   | \$92.75                                    | 0.0%            | Combined Core and Remote. Security Costs moved to SDC Administrative overhead.   | Updated counts are based on May 2010.  |
| 56 Kb   | Per Month                     | \$191.50  | \$191.50                                   | 0.0%            |  |  |
| 256 Kb/DSL 256 Kb                                 | Per Month                     | \$319.75  | \$319.75                                   | 0.0%            |  |  |
| 384 Kb  | Per Month                     | \$351.75  | \$351.75                                   | 0.0%            |  |  |
| 768 Kb  | Per Month                     | \$409.25  | \$409.25                                   | 0.0%            |  |  |
| 896 Kb/DSL 896 Kb                                 | Per Month                     | \$415.25  | \$415.25                                   | 0.0%            |  |  |
| 1.5 Mb  | Per Month                     | \$447.00  | \$447.00                                   | 0.0%            |  |  |
| 2 Mb  | Per Month                     | \$447.00  | \$447.00                                   | 0.0%            |  |  |
| 3 Mb  | Per Month                     | \$575.25  | \$575.25                                   | 0.0%            |  |  |
| 4.5 Mb  | Per Month                     | \$671.25  | \$671.25                                   | 0.0%            |  |  |
| 5 Mb  | Per Month                     | \$734.50  | \$734.50                                   | 0.0%            |  |  |
| 6 Mb  | Per Month                     | \$830.75  | \$830.75                                   | 0.0%            |  |  |
| 9 Mb  | Per Month                     | \$927.00  | \$927.00                                   | 0.0%            |  |  |
| 10 Mb   | Per Month                     | \$958.00  | \$958.00                                   | 0.0%            |  |  |
| 15 Mb   | Per Month                     | \$1,022.25  | \$1,022.25                                 | 0.0%            |  |  |
| 20 Mb   | Per Month                     | \$1,086.50  | \$1,086.50                                 | 0.0%            |  |  |
| 25 Mb   | Per Month                     | \$1,150.50  | \$1,150.50                                 | 0.0%            |  |  |
| 30 Mb   | Per Month                     | \$1,214.75  | \$1,214.75                                 | 0.0%            |  |  |
| 35 Mb   | Per Month                     | \$1,262.25  | \$1,262.25                                 | 0.0%            |  |  |
| 40 Mb   | Per Month                     | \$1,310.75  | \$1,310.75                                 | 0.0%            |  |  |
| 45 Mb   | Per Month                     | \$1,342.00  | \$1,342.00                                 | 0.0%            |  |  |
| 50 Mb   | Per Month                     | \$1,406.00  | \$1,406.00                                 | 0.0%            |  |  |
| 55 Mb   | Per Month                     | \$1,460.50  | \$1,460.50                                 | 0.0%            |  |  |
| 60 Mb   | Per Month                     | \$1,517.50  | \$1,517.50                                 | 0.0%            |  |  |
| 65 Mb   | Per Month                     | \$1,576.25  | \$1,576.25                                 | 0.0%            |  |  |
| 70 Mb   | Per Month                     | \$1,638.25  | \$1,638.25                                 | 0.0%            |  |  |
| 75 Mb   | Per Month                     | \$1,701.75  | \$1,701.75                                 | 0.0%            |  |  |
| 80 Mb   | Per Month                     | \$1,865.00  | \$1,865.00                                 | 0.0%            |  |  |
| 85 Mb   | Per Month                     | \$1,878.75  | \$1,878.75                                 | 0.0%            |  |  |
| 90 Mb   | Per Month                     | \$1,891.00  | \$1,891.00                                 | 0.0%            |  |  |
| 95 Mb   | Per Month                     | \$1,904.75  | \$1,904.75                                 | 0.0%            |  |  |
| 100 Mb  | Per Month                     | \$1,917.25  | \$1,917.25                                 | 0.0%            |  |  |
| 200 Mb  | Per Month                     | \$2,045.50  | \$2,045.50                                 | 0.0%            |  |  |
| 300 Mb  | Per Month                     | \$2,188.75  | \$2,188.75                                 | 0.0%            |  |  |
| 400 Mb  | Per Month                     | \$2,342.25  | \$2,342.25                                 | 0.0%            |  |  |
| 500 Mb  | Per Month                     | \$2,506.25  | \$2,506.25                                 | 0.0%            |  |  |
| 600 Mb  | Per Month                     | \$2,681.25  | \$2,681.25                                 | 0.0%            |  |  |
| 700 Mb  | Per Month                     | \$2,869.50  | \$2,869.50                                 | 0.0%            |  |  |
| 800 Mb  | Per Month                     | \$3,070.00  | \$3,070.00                                 | 0.0%            |  |  |
| 900 Mb  | Per Month                     | \$3,284.25  | \$3,284.25                                 | 0.0%            |  |  |
| 1 Gb  | Per Month                     | \$3,344.00  | \$3,344.00                                 | 0.0%            |  |  |
| <b>Provisioning Charge on Pass-through Costs</b>  |                               |   |  |                 |  |  |
| Charges on Pass-through Costs                     | Per Site                      | Dollar-for-Dollar plus 5% Provisioning Fee          | Dollar-for-Dollar plus 5% Provisioning Fee |                 | No changes to methodology for 2009-11.   |  |

| 2009-11 Oregon State Data Center Rates |                                     |   |                                |                 |  |  |
|--|-------------------------------------|---|--------------------------------|-----------------|--|--|
| Item                                   | Billable Unit                       | Approved Rates for July 1, 2009 (Adopted 8/24/2009) | Adopted Rates for July 1, 2010 | % of change +/- | Methodology Summary for 2009-11<br>Changes affecting rates from the 8/24/2009 rate model to the adopted 6/28/2010 rate model are listed below.                         | Forecast Assumptions   |
| <b>Voice Services</b>                  |                                     |   |                                |                 |  |  |
| Phone Set                              | Per Set, Per Month                  | \$30.00   | \$27.00                        | -10.0%          | No changes to methodology for 2009-11; rate based on February count of 32,341 handsets in use. Counts refreshed monthly.<br>Phone rates rounded to the nearest \$0.25. | Counts are based on average of July 2008 through December 2009 data. |
| Pass-through charges                   | Billed on a dollar-for-dollar basis | n/a   | n/a                            |                 | No changes to methodology for 2009-11.   |  |